

25 June 2013

To whom it may concern,

Re: Recommending Savika Security

This letter is written to recommend Savika Security in their bid to provide security guard services. We, the Ealington Body Corporate employed Savika Security 18 June 2007 and have been very satisfied with the company's services.

The factors that stand out are their level of commitment to our property shown by its management. This high level of commitment is clearly demonstrated by the high quality of guards that have been assigned to our property. Their guards are mature, professional and polite and take their job seriously. Also, the company's senior management is directly involved with the day-to-day management of our contract and this has meant that all security related issues that have risen have been dealt with very quickly.

Savika Security installed an electronic patrol system that has given us peace of mind in the knowledge that the guards actually do their patrols. We receive electronic reports on a weekly basis re the above.

We are happy with the fact that there has not been a high guard turnover as is expected in the security industry. This has given us an opportunity to get to know the guards better and build a trustworthy relationship with them.

In conclusion, we are happy with the quality of customer service provided by the guards supplied by Savika Security. Their guards are well trained, serve residents well and enforce our corporate regulations.

Regards


The Trustees: Ealington Body Corporate

Body Corporate Management Services

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