From: Kander, S.

Sent: 20 February 2013 08:42 To: paul@savikasec.co.za

Subject: Great Service from Savika

Dear Paul,

My wife and I would like to express our sincere gratitude to you and the rest of the Savika team for your professional and dedicated service shown to us after the attempted break in at my premises yesterday.

Thank you for keeping me informed while I travelled home and for all the follow up calls to find out how were doing and most importantly thank you for arranging your technical team to come out so quickly to repair my driveway gate and electric fence. We really do appreciate it. Subscribing to alarm monitoring and armed response is like taking out insurance and is real grudge purchase. After this incident, I can really see the value of why we need to have a security company like Savika in the area, you guys were so quick and efficient and that prevented the situation from being a lot worse. Thanks again.

Keep up the good work.